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### Dear friend,

If you are reading these lines is very likely that you have just arrived in our community and that you are eager to get information about what your rights and duties are in your new place of residence. That is the main objective of this guide, to give you information about everything you have to know as a newcomer to make your integration in our society easier for you and about what resources are at your disposal to help you in this process.

First of all, welcome and congratulations, because I can imagine that taking the decision to emigrate to another country was not an easy one and on the other hand, arriving in Spain means to fulfil a dream for you.

I hope I can contribute to you and your family to get properly settled in our country and that your process of adaptation to our culture to be easy.

The Balearic Islands have traditionally been a host place which have offered opportunities for all newcomers. Currently, the government of this community is making an effort to guarantee all the rights of the immigrant population, whom specific helping measures are aimed to. Specifically, last October the city's department I manage was created to deal with the immigrants' problems in a differentiated way. There are information points where you will be explained how to access the social services, health care, education... It is important that you are not afraid, whatever your legal situation is, and that you call at the official institutions, that will help you to settle.

Every year more and more immigrant women arrive in our country, both as part of a family unit as well as by themselves, prepared to keep going their families who are left behind in their countries of origin. It is fundamental to remember that our society proposes certain values also applicable to the newcomer women. In particular, the equality treatment between men and women. whatever their place of origin is. For this reason, within the Integral Attention Scheme for Immigrant People started up by the Balearic Islands Government, special stress is made in getting immigrant women to work in legal conditions, so they can combine work and family life and they enjoy the same opportunities than Spanish men and women.

This "Welcome Guide fo Immigrant Women" wants to let you know about the rights you have as a woman and as an immigrant in your new society. We know that starting a new life is not easy, but we want to put all the means at your disposal—mediators, social benefits, legal advice, etc.— so your incorporation into our society is easier for you and your family.

### **Encarnación Juana Pastor Sánchez**

Autonomous Region Councillor for Immigration and Cooperation Balearic Islands Government



### Dear friends,

I would like to welcome you to these islands that historically have been a host place for all those people who coming from all over the world, decided to settle among us.

And above all, I would like to recognise the courage of all of you, women, because you had to take a difficult decision: leave your family, your homeland and roots, and embark on a long way, full of uncertainty, towards a place with a history, culture and society different to yours. It is fair to recognise that courage, but it is fairer that we help you to get installed and integrated into our society.

You need to know your rights and obligations to get a fully guaranteed integration, you need to know where to go to make them effective, and what resources are at your disposal and how to access them.

For this reason, we have published this guide from the Balearic Islands Government, guide which can indicate you the way to follow, and that I am sure will help you to resolve all your questions.

Embarking on a new life is not easy, but I am sure that this publication will be of a good use to make your incorporation into our community much easier.

Maria Rosa Puig Oliver

Autonomous Region Councillor for Presidency and Sports Balearic Islands Government



The Balearic Islands consist of five islands, from larger to smaller: Mallorca, Menorca, Eivissa, Formentera, and Cabrera. Within the Spanish state, the islands enjoy a Statute of Autonomy since 1st March 1983, date which is commemorated every year as the Day of the Balearic Islands.

The autonomous institutional organization is integrated by the Parlament, the Balearic Islands

Government and the Presidency of the Autonomous Region. The government has administrative and executive functions; besides, it develops the regulations and budgets for the Autonomous Region. It is represented through the positions of Presidency, Vicepresidency, and thirteen Autonomous Region Councillors.

The government and administration of each of the islands that form the archipelago correspond to the Insular Councils. Finally, each municipality has its own Town Council.

The Balearic economy is based upon the service -mainly aimed to the touristic industry- and construction sectors, with a very marked seasonal side (from April to September).

You also need to take into consideration that two official languages co-exist on the islands -Catalan and Castilian- and that if you know both it will help you as much in your professional as in your personal aspects.

On the following pages you will find information about the main features of everyday life that you have to solve to get effectively incorporated into our community.



# Residing in the community: rights and duties of foreign people

Foreign people from any of the 25 countries members of the European Union or people from other non-communitary countries who have a residence permit are recognised with the same rights and duties that Spaniards have by the current Spanish law\*

The countries that belong to Europe-25 are: Germany, Belgium, Czech Republic, Cyprus, Denmark, Slovaquia, Slovenia, Spain, Stonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Polland, Portugal, United Kingdom, and Sweden.

If you come from a country which does not belong to the above mentioned and you do not have a residence authorization, your rights are reduced to: access to basic education, justice, basic social services, and health care. That is why it is important to fulfil the required conditions to obtain the residence and work permits.

In the following addresses you will obtain free information on all the issues that affect you as a foreigner. Due to the complexity of the legislation and its application, it is advisable that you consult about your particular situation with a legal service specialized in foreign affairs.

It is fundamental that you know in detail your rights and duties so you can feel an active citizen and integrated in your new municipality of residence.

\*Organic Law 4/2000 reformed by the organic Law 14/2003, by the Organic Law 11/2003 and the Organic Law 8/2000; and Royal Decree 178/2003, fundamentally.

### **MALLORCA**

Immigration and Cooperation Local Office of the Balearic Islands Government (Conselleria d'Immigració i Cooperació del Govern de les Illes Balears). Palma.

• Sant Joan de la Salle, 7. Tl. 971 176428.

Foreign Office of the Government, State General Administration (Oficina Única de Extranjeros de la Delegación del Gobierno, Administración General del Estado). Palma.

 Ciutat de Querétaro. Polígono de Levante. Tls. 971 989170/901 502050 to arrange an appointment.

Information, Advice and Guidance for Immigrants Office (Oficina de Información, Asesoramiento y Orientación a los Inmigrantes - OFIM). Alcúdia, Inca, Magalluf, Manacor, Palma, sa Pobla.

- Major, 9 / Albellons, 2. Alcúdia. Tl. 971 897111 (Mondays only).
- Av. Alcúdia, 25. Inca. Tl. 971 880216.
- Tirso de Molina, 1, 9. Magalluf. Tl. 971 132645.
- José López, 1. Manacor. Tl. 971 844901.
- Sant Agustí, 4. Palma, Tl. 971 710212.
- General Riera, 67. Palma, Tl. 971 760675.
- Curt. 4. sa Pobla. Tl. 971 542118.

### **MENORCA**

Insular Authority of the State General Administration (Dirección Insular de la Administración General del Estado) in Menorca.

• Pl. Miranda, 22. Maó. Tl. 971 989280.

Information, Advice, and Guidance for Immigrants Office (Oficina de Información, Asesoramiento y Orientación a los Inmigrantes - OFIM). Alaior, Ciutadella, Maó.

- Santa Rita, 22. Alaior. Tl. 971 378523 (Mondays only).
- República Argentina, 94. Ciutadella. Tl. 971 480201 (Wednesdays only).
- Vives Llull, 154. Maó. Tl. 971 357024 (Tuesdays only).

### **EIVISSA**

Insular Authority of the State General Administration (Dirección Insular de la Administración General del Estado) in Eivissa and Formentera.

 Isidoro Macabich, s/n. Eivissa. Tl. 971 989050 / 989055.

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The Women's Balearic Institute - WBI (Institut Balear de la Dona - IBD), is an autonomous body from the Balearic Islands Government, attached to the Presidency and Sports Autonomous Region Council, and was created on 20th April 2000 by law. Its mission is to favour real equality between men and women in our community, by pushing the necessary measures and performances. These are based on six fundamental principles for the Institute: solidarity, efficiency and simplicity, rationalization of the management, women's participation and the will to change the social rules and manners that make equality difficult to achieve.

With this aim, the Women's Balearic Institute (Institut Balear de la Dona):

- Studies the situation of women in the different aspects of life in the Balearics, releasing reports and rulings.
- Planifies and coordinates the politics for equality between men and women.
- Proposes to the other public administrations measures that favour non-sexist education, health for women, their participation in public life and their incorporation into the work market, their legal and social protection, contingency plans and assistance towards violence against women, etc.
- Creates specific resources for women.
- Carries out training courses to improve their qualifications.

To get to know us and get information in detail about our functions, resources and services, you can visit us Monday to Friday in Aragón Street, 26, 1st floor, E, 07006, Palma, from 9:00h. to 18:00h. You can call us on 971 775116 or write to ibdona@caib.es. Our web page is http://ibdona.caib.es, where you can also find useful information.

# SERVICES OF THE WOMEN'S BALEARIC INSTITUTE

The Legal Information Points for Women are a free service providing information, guidance, and advice about family, civil, and administrative rights, and about criminal, labour and foreign law.



### Alcúdia: Thursdays from 10:00h. to 13:00h. (every other week)

- Casal Can Joanet. Pl. dels Pins, 1.
   Tls. 971 549195 / 609 709006.
- Binissalem: Wenesdays from 09:30h. to 12:30h.
- Escola Graduada, 13, room 1. Tls. 971 870409 / 647 348245.
- Capdepera: Fridays from 10:00h. to 12:30h.
- Ciutat, 39-1st floor. Tls. 971 564953 / 971 588156 / 647 348245.
- Llucmajor: Tuesdays from 09:30h. to 12:30h.
- Pl. d'Espanya, 60. Tls. 971 660493 / 609 709006.
- Manacor: Wednesdays from 14:00h. to 17:00h.
- Pl. del Convent, 3. Tls. 971 849118 / 971 843230 / 647 348245.
- Petra: Mondays from 10:00 to 13:00h.
- L'Hospital, 28. Tls. 971 830441 / 609 709006.
- Pollença: Thursdays from 10:00h. to 13:00h. (every other week)
- C/. de Guillem Cifre, 14. Tls. 971 535037 / 609 709006.
- Sóller: Thursdays from 13:00h. to 15:00h.
- L'Hospici, 2. Tl. 971 634836 / 609 709006 / 647 348245.

Moreover, the WBI offers the following reosurces of information, assistance, guidance, and protection:

# Information Centre for Women (Centro de Información de la Mujer). Palma.

- Aragón, 26, 1st floor, door E. Tl. 971 774974.
   Monday to Friday from 09:00h. to 18:00h.
- It offers information and guidance about legal, professional, and education matters, referred to social services (scholarships, provisions, etc.), health services (family planning, psychological counselling,...), housing, family (separations, divorces,...), etc.

# Immigrant Women Service (Servicio para Mujeres Inmigrantes). Palma.

- Aragón, 26, 1st floor, door E. Tls. 971 775116 / 774974. Monday to Friday from 09:00h. to 18:00h.
- It offers guidance in work, social, and training matters, legal advice about social and health resources, psychological counselling, etc.

# Phychological Counselling for Women victims of violence (Servicio de Asistencia psicológica para mujeres víctimas de la violencia). Palma.

 Rambla dels Ducs de Palma, 5, 2nd floor, 1st door. Tls. 971 213247 / 775116. Monday to Friday from 09:00h. to 13:00h.

### Psychological counselling for women victims of agression, through individual and group sessions.

### Library and Documentation Centre. Palma.

- Aragón, 26, 1st floor, door E. Tl. 971 775250.
   Monday to Friday between 09:00h. and 15:00h., and Tuesdays and Thursdays from 16:00h. to 18:00h.
- Specialized in women, it has a reference and loan service of books, videos, and DVDs.

### Infosex. Palma.

- Joan Lluís Estelrich, 9. Tl. 901 500101. email: infosex@caib.es.
- Telephone and e-mail advice on sexuality, and affective and sex life. Informative talks for secondary and primary schools.

### House of Women (Casal de les Dones). Palma.

- Dels Foners, 38. Tl. 971 775330. Tuesdays and Thursdays from 10:30h. to 13:30h and Mondays, Wednesdays and Fridays from 16:00h. to 21:00h.
- Meeting point for women where they can carry out formative and recreational activities; it is also a meeting point for women's associations. It has a library, computers with internet access and offices.

# ASYLUM HOUSES FOR WOMEN AND THEIR CHILDREN VICTIMS OF VIOLENCE, FROM THE WOMEN'S BALFARIC INSTITUTE.

If you are suffering from a situation of violence and you need accommodation for you and your children, you have protection and advice spaces at your disposal:

### **Own services**

### Ses Ufanes House (Casal Ses Ufanes). Mallorca.

- Confidential address.Tl. 971 505156. Email: centredonainca@terra.es . 24 hours.
- Asylum, guidance and work and legal advice programme.

### De Llevant House (Casal de Llevant). Mallorca.

- Confidential address. Tl. 971 829157. Email: casaldellevant@terra.es. 24 hours.
- Asylum, guidance and work and legal advice programme.

### Services in collaboration

# Asylum Service for Women and their families (Servicio de acogida para las mujeres y sus familias - SADIF) Mallorca.

- Confidential address. Tl. 971 719404.
   24 hours.
- Asylum, guidance, and educative and psychological intervention programme.

### Asylum flat. Menorca.

- Confidential address. Tl. 971 357024. Email: rmr.cass-dona@cime.es.
- Access via the Advisory Centre for Women in Ciutadella (Av. República Argentina, 94-96.
   Tl. 971 381877) and in Maó (Av. Vives LLull, 154 -156. Tl. 971 357024).

### Asylum flat. Eivissa.

- Confidential address. Tl. 971 195607.
   Email: dona@cief.es.
- Access via the Women Office in Eivissa (Cosme Vidal Llaser, s/n. Tl. 971 195600).

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The Women's Balearic Intitute, in collaboration with other public and private institutions, work to protect women's and their families' rights and promote their equality in all aspects. In the following addresses you will find help to sort out several issues related to your social, health, an legal protection, as well as your work promotion.

### **24H. EMERGENCY TELEPHONES**

Emergency telephone: 112 National Police: 091 Local Police: 092 Guardia Civil: 062

### **MALLORCA**

### Court Offices numbers 1, 2, 3, 4, 5, and 6 in Inca.

 Decanato. Pl. des Bestiar, 72. Tls. 971 500360 / 504050 / 500438 / 880119 / 880243 / 502631.

### Court Offices numbers 1, 2, and 3 in Manacor.

 Pl. Creus Font i Roig, s/n. Tls. 971 555101 / 554170 / 844159.

# Family Court Office (Primera Instancia numbers 3, 12, and 16) in Palma.

 Travessa de'n Ballester. Sa Gerreria Building. Tls. 971 219370 / 219397 / 219490.

### Police Court in Palma.

• Av. Alemanya, 5. Tl. 971 718224 / 718745.

# Help to Victims of Crime Office (OAVD - Oficina de Ayuda a las Víctimas de Delitos). Calvià.

- Alacant, 36, Son Bugadelles State.
   Tl. 971 134291 / 003300.
- Legal, social and health care information and psychological counselling.

# Help to Victims of Crime Office (OAVD - Oficina de Ayuda a las Víctimas de Delitos) Inca.

- Puresa, 72. Tl. 971 884163.
- Legal, social and health care information and psychological counselling.

# Help to Victims of Crime Office (OAVD - Oficina de Ayuda a las Víctimas de Delitos) Manacor.

- Bar Association. Muntaner, 11.
   Tl. 971 846195 / 559114.
- Legal, social and health care information and psychological counselling.

# Help to Victims of Crime Office (OAVD - Oficina de Ayuda a las Víctimas de Delitos) Muro.

- Av. Albufera, 33. Tl. 971891664.
- Legal, social and health care information and psychological counselling

# Help to Victims of Crime Office (OAVD - Oficina de Ayuda a las Víctimas de Delitos) Palma.

- Police Court. Av. Alemanya, 5-2nd floor.
   Tl. 971 718224 / 971 718745.
- Local Police, Av. San Ferran, s/n. Tl. 971 452583.
- Legal, social and health care information and psychological counselling.

# Cáritas Diocesana (charitable institution) in Mallorca. Palma.

- Seminari, 4. Tl. 971 710135 / 717289.
- Several programmes on basic social care, qualification for the work market, specific training for women and a space for socializing (groups of women).

### Petit House (Casal Petit). Palma.

- Can Martí Feliu, 9A. Tl. 971 722707.
- Service of attention to people who practise prostitution: leisure, learning of Catalan and Castilian, and recreational activities in general.

### Social Refectory (Comedor Social). Palma.

- Patronat Obrer, 11. Palma. Tl. 971 464247.
- Service of free refectory. Access granted by an asylum centre or by social services.

### Metges del Món. Palma.

- Av. Comte Sallent, 14 entl. Tl. 971 751342.
- Several programes on social and health care for people in a vulnerable situation; CASSPEP to be pointed out, dedicated to people who practise prostitution.

# Turmeda Programme. Asylum Centre for Immigrants. Palma.

- La Real Monastery, Camí de la Real, 3. Palma. Tl. 971 751208.
- Asylum centre for immigrants without economic means.

# Asylum, Work, and Social Promotion Service (Servicio de Acogida y Promoción Sociolaboral - SAPS). Asylum Centre for transients. Palma.

- Joan Maragall, 31. Palma. Tl. 971 466614.
- · Emergency accomodation for transients.

### **MENORCA**

# Advisory Centre for Women (Centro Asesor de la Mujer). Ciutadella.

- Av. República Argentina, 94-96. Tl. 971 381877.
- Free information on social and health resources and different types of benefits. Also legal advice, psychological counselling in case of abuse, mediation in separation processes, 24 hours service on an emergency telephone to enter the asylum flat and talks in secondary schools to prevent violence against women.

### Advisory Centre for Women. Maó.

- Av. Vives Llull, 154-156. Tl. 971 357024.
- Free information on social and health resources and different types of benefits for women.
   Moreover, they offer legal advice, civil and penal, psychological counselling in case of abuse, mediation in separation processes, 24 hours service on an emergency telephone to enter the asylum flat and talks in secondary schools to prevent violence against women.

### Court Offices in Ciutadella.

• República Argentina, s/n. Tl. 971 481294.

### Police Court. Maó.

• Font de l'Eau, 46. Tl. 971 362756.

### OAVD in Ciutadella.

- Ca Sa Millonaria. Camí de Maó, s/n.
   Tls. 971 480604 / 484830.
- Legal, social, and health information, and psychological counselling.

### Cáritas Diocesana in Menorca, Maó,

- Santa Eulària, 83, Tl, 971 361001.
- Several programmes on basic social care, asylum house, and legal and work advice.

### **EIVISSA**

### Advisory Centre for Women. Eivissa.

- Serveis Socials Building. Cosme Vidal Llaser, s/n. Tl. 971 195600.
- Free information on social and educative resources, guidance, and psychological counselling in case of abuse. They also offer accomodation, a programme for family mediation and another one of prevention from violence against women.

### Court Offices 1, 2, 3, and 4. Eivissa.

 Isidor Macabich, 4. Tl. 971 314962 / 313913 / 314662 / 317332.

# OAVD (Oficina de Ayuda a las Víctimas de Delitos). Eivissa.

- Ca'n Jurat Municipal Building. Pirineos, 7-9. San lordi - ses Salines. Tl. 971 395122.
- Legal, social, and health information, and psychological counselling.

### Cáritas Diocesana de Eivissa.

- Felip II, 16. Tl. 971 311762 / 192393.
- Several programmes on basic social care, asylum house, and legal and work advice.

### **FORMENTERA**

### OAVD (Oficina de Ayuda a las Víctimas de Delitos) Formentera.

- Serveis Socials Building. Portossaler, 21. Sant Francesc de Formentera. Tl. 971 321210.
- Legal, social, and health information, and psychological counselling.



The city registration (Padrón) is a registration that identifies you as a citizen of your Town Council. It is compulsory both for Spanish and foreign people (with or without a legal situation in the country) and it is vital to obtain your health card, apply for a school place, to process your residence permit... In general, you are required to produce an identification card and the contract of the place where you are residing, rented or bought accommodation.

The Town Councils also offer, through their social service departments, a network of assistance for those people who are in an emergency or difficult situation. From them, you can get advice on how to get psycho-social support, access the temporary accomodation resources, you can cover you basic hygienic and food needs, and other provisions. Most centres also have intercultural mediators who can help you in case of trouble with languages or culture in the processing of these services and resources already mentioned. Get information from your Town Council.

### **MALLORCA**

### Alaró Town Council.

• Pl. de la Vila, 17. Tl. 971 879369.

### Alcúdia Town Council.

• Major, 9. Tl. 971 897111.

### Algaida Town Council.

• Joan Alcover, 5-7. Tl. 971 665710.

### **Andratx Town Council.**

• Av. de la Curia, 11. Tl. 971 628000.

### **Ariany Town Council.**

• Major, 19. Tl. 971 561182.

### Artà Town Council.

• Pl. del Pes, s/n. Tl. 971 835624.

### **Banyalbufar Town Council.**

Pl. de la Vila, 1. Tl. 971 148580.

### **Binissalem Town Council.**

• Concepció, 7. Tl. 971 886558.

### Búger Town Council.

• Pl. Constitució, 1. Tl. 971 516912.

### **Bunvola Town Council.**

• Pl. Sa Plaça, 4. Tl. 971 613007.

### Calvià Town Council.

Tirso de Molina, 1, local 9, Tl, 971 132645.

### **Campanet Town Council.**

• Major, 25. Tl. 971 516005.

### **Campos Town Council.**

• Pl. Major, 1. Tl. 971 652750.

### Capdepera Town Council.

• Pl. de Sitjar, s/n. Tl. 971 563052.

### Consell Town Council.

• Vega Joan Jaime, 1. Tl. 971 622457.

### Costitx Town Council.

Pl. Mare de Deu, 15. Tl. 971 876068.

### Deià Town Council.

• Porxo, 4. Tl. 971 639077.

### **Esporles Town Council.**

• Canonge J. Garau, 6. Tl. 971 611804.

### **Estallencs Town Council.**

• Siquia, 4. Tl. 971 618521.

### **Felanitx Town Council.**

Major, 37, Tl. 971 582629.

### Fornalutx Town Council.

• Vicari Solivelles, 1. Tl. 971 631901.

### **Inca Town Council.**

• Pl. Santo Domingo, 3. Tl. 971 880250.

### Lloret de Vistalegre Town Council.

• Costa des Pou, 3, 1st floor. Tl. 971 524189.

### Lloseta Town Council.

• Guillermo Santandreu, s/n. Tl. 971 514033.

### Llubí Town Council.

• Sant Feliu, 13. Tl. 971 522002.

### Llucmajor Town Council.

• Pl. Espanya, 12. Tl. 971 660050.

### Manacor Town Council.

• Major, 23. Tl. 971 843230.

### Mancor de la Vall Town Council.

• Pl. Ajuntament, 1. Tl. 971 501776.

### Maria de la Salut Town Council.

• Pl. des Pou, 13. Tl. 971 525002.

### Marratxí Town Council.

• Sa Cabana, 57. Tl. 971 794643.

### Montuïri Town Council.

• Pl. Major, 1. Tl. 971 644125.

### **Muro Town Council.**

• Bernat Capó, 2. Tl. 971 537991.

### Palma Town Council.

Av. Gabriel A. Villalonga, 18, 1st floor.
 Tl. 971 225970.

### Petra Town Council.

• De'n Font, 1. Tl. 971 830000.

### **Pollenca Town Council.**

• Santo Domingo, 31. Tl. 971 531430.

### Porreres Town Council.

• Pl. de la Vila, 17. Tl. 971 647221.

### **Puigpunyent Town Council.**

• Sa Travessia, 37. Tl. 971 614455.

### sa Pobla Town Council.

• Curt, 4. Tl. 971 542118.

### Sant Joan Town Council.

• Major, 61. Tl. 971 526003.

### Sant Llorenç des Cardassar Town Council.

Major, 7. Tl. 971 838202.

### Santa Eugenia Town Council.

• Pl. Bernat de Santa Eugènia, 7. Tl. 971 144397.

### Santa Margalida Town Council.

Passeig des Pouàs, 23. Tl. 971 523030.

### Santa Maria des Camí Town Council.

Pl. de la Vila, 1. Tl. 971 140585.

### Santanyí Town Council.

• Bernat Vidal i Tomás, 81. Tl. 971 653519.

### Selva Town Council.

• Ses Escoles, 7. Tl. 971 875042.

### Sencelles Town Council.

• Pl. Espanya, 7. Tl. 971 872016.

### ses Salines Town Council.

• Pl. Major, 1. Tl. 971 649117.

### **Sineu Town Council.**

• Sant Francesc, 10. Tl. 971 520027.

### Sóller Town Council.

INSTITUT BALEAR DE LA DONA

• Av. Born, 1. Tls. 971 634836 / 6234842.

### Son Servera Town Council.

• Pl. Sant Ignasi, 1. Tl. 971 567002.

### Valldemosa Town Council.

• Nicolau Calafat, 4. Tl. 971 617575.

### Villafranca de Bonany Town Council.

• Pl. Major, 1. Tl. 971 832106.

### **MENORCA**

### Maó Town Council.

• Cos de Gràcia, 26. Tl. 971 356510.

### Ciutadella Town Council.

• Camí de Maó, 102. Tl. 971 480604.

### **Alaior Town Council.**

• Santa Rita, 20. Tl. 971 378523.

### **Es Castell Town Council.**

Pl. Esplanada, 5. Tl. 971 360114.

### **Ferreries Town Council.**

• Sant Bartomeu, 55. Tl. 971 373003.

### **Es Mercadal Town Council.**

• Major, 16. Tl. 971 375002.

### Es Migjorn Gran Town Council.

• Pl. Esglèsia, 3. Tl. 971 370110.

### Sant Lluís Town Council.

• Pla de Sa Creu, s/n. Tl. 971 150950.

### **EIVISSA**

### **Eivissa Town Council.**

Castella, 30. Tl. 971 303468.

### Sant Antoni de Portmany Town Council.

Cervantes, 25E. Tl. 971 340003.

### Sant Joan de Llabritja Town Council.

• Polivalent Building. Ctra. San Joan, s/n. Tl. 971 333125.

### Sant Josep Town Council.

Consultori, 5. Tl. 971 800965.

### Santa Eulària des Riu Town Council.

• Pl. Espanya, 1. Tl. 971 332800.

### **FORMENTERA**

### Formentera Town Council.

• Pl. Constitució, 1. Tl. 971 322034.



Schooling for boys and girls from 6 to 16 years is compulsory and free, no matter if they have a Spanish or foreign nationality. If you have a son or a daughter between 3 and 5, it is convenient that vou register him/her in an infant education centre. or you can also apply for a free school place in the public and state assisted centres. Get information from the Schooling Office (Oficina Escolarización). Furthermore, the Presidency and Sports Region Councillor (Conselleria Presidència i Esports), in collaboration with the Women's Balearic Islands Intitute (Institut Balear de la Dona), offers subventions for nurseries for children between 0 and 3 under certain conditions: ask at your Town Council or call 971 177400.

And talking about adults, you can access two types of training:

- Regulated: with an official recognition.
- Non-regulated: courses on languages, trade, etc without an official diploma and usually short courses.

In both cases, they can be totally or partially funded by some public administration.

The Balearic Islands Government, the Town Councils and several NGOs (Non-Governmental Organizations) organize free courses where you can learn Castilian and Catalan. The fluency in those languages will considerably help you for a better integration into our community. Get information about all the educative offer at your Town Council.

Finally, if you have a university degree and you want it to be recognised in Spain, you need to start its convalidation in the High Educational Inspection Area of the Education, Culture and

Sport Ministry (Área de Alta Inspección Educativa del Ministerio de Educación, Cultura y Deporte), Tl. 971 989412, and in your consulate. If you wish to continue your university studies, you can apply for a partial convalidation at the Balearic Islands University (UIB): get information about the requirements from the secretary's office of the corresponding School.

### **MALLORCA**

Presidency and Sports Autonomous Region Council of the Balearic Islands Government (Conselleria de Presidència i Esports del Govern de les Illes Balears). Palma.

Pl. Drassana, 4. Tl. 971 177400.

Education and Culture Autonomous Region Council of the Balearic Islands Government (Conselleria d'Educació i Cultura del Govern de les Illes Balears). Palma.

• Capità Salom, 28. Tl. 971 176500.

Centre for the Promotion of Catalan language (Consorci pel Foment de la Llengua Catalana - COFUC). Palma.

Capità Salom, 29, 4th floor, Tl. 971 176500.

Balearic Islands University (Universitat de les Illes Balears - UIB). Palma.

Information Service. Ramón Llull Building.
 Valldemosa Road, km. 7,5. Tl. 971 172939.

### **Schooling Offices:**

- Calvià. Saragossa, s/n. Tl. 971 681306.
- Inca. Mestre Antoni Torrandell, 59.
   Tl. 971 507265.
- Manacor. Camí de Bendrís, s/n. Tl. 971 555912.
- Marratxí. Av. Antoni Maura, 45. Pont d'Inca. Tl. 971 507265.
- Palma. Ruiz de Alda, 4. Tl. 971 732880.

High Educational Inspection Area of the Government Autonomous Region Council (Área de Alta Inspección Educativa de la Delegación de Gobierno). Palma.

• Tous i Maroto, 3-2º. Tl. 971 989412.

Centre for Adult Education (Centro Educativo para Adultos - CEPA). Artà.

• San Salvador Road, s/n. Tl. 971 835238.

### CEPA Capdepera.

• Ciutat, 39 1st floor. Tl. 971 564953.

### CEPA Felanitx.

• Bellpuig, 22. Tl. 971 581766.

### CEPA Llevant, Manacor,

• Na Camella Institute. Llepant, 2. Tl. 971 844785.

### CEPA San Llorenç.

• Clavell, 5. Tl. 971 569083.

### CEPA Son Servera.

• Sant Antoni, 23. Tl. 971 567951.

### CAL Paraula, Palma,

• Julià Álvarez, 7. Tl. 971 761301 / 761318

### CEPA Camp Redó. Palma.

• Pedagog Joan Capó, s/n. Tl. 971 753158.

### CEPA La Balanguera. Palma

• Rafael Rodríguez Méndez, 14. Tl. 971 730265

### CEPA Son Canals, Palma.

• Son Canals, 10. Tl. 971 420305.

### Municipal Service for Adult Education (Servei Municipal d'Educació d'Adults - SMEA). Palma City Town Council.

Av. Gabriel A. Villalonga, 18, 2nd floor.
 Tl. 971 449447 / 242642.

### Aula Cultural. Palma.

• Martí i Costa, 4. Tl. 971 728512.

### Cáritas Diocesana. Palma.

• Socors, 20. Tl. 971 727957.

### Fundació Patronat Obrer, Palma.

Montevideo, 6. Tl. 971 463558.

### Obra Cultural Balear. Palma.

• Impremta, 1. Tl. 971 723299.

## **MENORCA**

### Schooling Office. Maó.

• Josep Ma Quadrado, 33. Tl. 971 353176.

### CAL Ciutadella.

Hs. de Santa Magdalena, 1, 2nd floor.
 Tl. 971 484204.

### CEPA Ciutadella.

• Pius VI, 21. Tl. 971 386124.

### CEPA Joan Mir i Mir. Maó.

• Sant Joan, 10. Tl. 971 364758.

### **EIVISSA**

### Schooling Office. Eivissa.

• Vicenç Serra i Orvay, 14. Tl. 971 310104.

# CAL Paraula. Insular Department of Eivissa and Formentera (Consell Insular d'Eivissa i Formentera). Eivissa.

Av. Espanya, 49, 2nd floor, Tl. 971 195900.

### CEPA de les Pitiüses. Eivissa.

• Lleó, 8. Tl. 971 305368.

### CEPA Santa Eulària des Riu.

• Sant Jaume, 72, 2º. Tl. 971 319500.

### **FORMENTERA**

### PAL Formentera. Municipal Library.

• Isidor Macabich, 9. Sant Francesc de Formentera. Tl. 971 322034

Table of symbols: CAL: Centre for Linguistic Learning:

CEPA: Centre for Adult Education.





Health care of the public network is free for girls and boys under 18, for pregnant women, and adult people with a health card.

To apply for a health card, go to your nearest local surgery in your district or municipality where you have registered, with your identity card, your Town Council register certificate (certificado de empadronamiento), your residence or work permit and your Social Security card. If you do not have your Social Security card or your residence permit, seek advice from the main office of the Health Service from the Balearic Islands (Servei de Salut de les Illes Balears, IB-Salut).

Once you obtain your health card, you will be allocated a local surgery and a General Practitioner; besides, you will be able to be derived to see a specialist or be hospitalized in case you needed to, and you will enjoy a discount on the cost of medicines. You can make an appointment with your local surgery on the Tl. 902 079079.

The emergency telephone number to call an ambulance or ask for hospital assisstance is 061.

### **MALLORCA**

Table of symbols: H.S: Hospital; C.S: Local Surgery (Centro de Salud)

### **Palma**

- **IB-Salut Central Services.** Reina Esclaramunda, 9. Palma. Tl. 971 175600.
- H.S. Universitari Son Dureta. Palma. Tl. 971 175000.
- H.S. Son Llàtzer. Son Ferriol. Tl. 871 202000.
- C.S. S'Arenal. Tl. 971 260766.
- C.S. Arquitecte Bennassar. Tl. 971 753133.

- C.S. Camp Redó. Tl. 971 205852.
- C.S. La Casa del Mar. Tl. 971 725445.
- C.S. Coll de'n Rebassa. Tl. 971 266115.
- C.S. Emili Darder. Tl. 971 420080.
- C.S. Escola Graduada. Tl. 971 717047.
- C.S. Pere Garau. Tl. 971 420645.
- C.S. Rafal Nou. Tl. 971 475360.
- C.S. Santa Catalina. Tl. 971 450450.
- C.S. S'Escorxador. Tl. 971 202113.
- C.S. Son Cladera. Tl. 971 471064.
- C.S. Son Gotleu. Tl. 971 271613.
- C.S. Son Pisà. Tl. 971 283566.
- C.S. Son Serra. Tl. 971 793250.
- C.S. Son Ferriol. Tl. 971 428169.
  C.S. Valldargent. Tl. 971 738227.

### **Part Forana**

- H.S. Manacor. Manacor. Tl. 971 847000.
- C.S. Safrà. Alcúdia. Tl. 971 549777.
- C.S. Andratx. Andratx. Tl. 971 235729.
- C.S. Es Trencadors. S'Arenal, Llucmajor. Tl. 971 442754.
- C.S. Nuredunna. Artà. Tl. 971 835001.
- C.S. Es Raiguer. Binissalem. Tl. 971 886244.
- C.S. Calvià Santa Ponça. Tl. 971 694654.
- C.S. Xaloc. Campos. Tl. 971 651270.
- C.S. Capdepera. Capdepera. Tl. 971 563006.
- C.S. Tramuntana. Esporles. Tl. 971 611122.
- C.S. Felanitx. Felanitx. Tl. 971 580254.
  C.S. Inca. Inca. Tl. 971 502634.
- C.S. Llucmajor. Llucmajor. Tl. 971 662548.
- C.S. Manacór. Manacor. Tl. 971 555411.
- C.S. Muntanya. Marratxí. Tl. 971 601989.
- C.S. Marines. Muro. Tl. 971 860357.
- C.S. Pollença. Pollença. Tl. 971 533041.
- C.S. Santa Maria. Santa Maria. Tl. 971 140314.
- C.S. Torrent de Sant Miquel. sa Pobla. Tl. 971 540410.
- C.S. Santanyí. Santanyí. Tl. 971 653951.
- C.S. Es Pla. Sineu. Tl. 971 520203.
  C.S. Serra Nord. Sóller. Tl. 971 633011.
- C.S. Llevant. Son Servera. Tl. 971 817045.
- C.S. Vilafranca. Vilafranca de Bonany. Tl. 971 560750.

### **MENORCA**

- H.S. Verge del Toro. Maó. Tl. 971 157700.
- C.S. Dalt San Joan. Maó. Tl. 971 353255.
- C.S. Canal Salat. Ciutadella. Tl. 971 480112.
- C.S. Es Banyer. Alaior. Tl. 971 372931.
- C.S. Ferreries. Ferreries. Tl. 971 373670.

### **EIVISSA**

- H.S. Can Misses. Eivissa, Tl. 971 397000.
- C.S. Can Misses. Eivissa. Tl. 971 397010.
- C.S. Es Viver. Eivissa. Tl. 971 391632.
- C.S. Sant Antoni de Portmany. Tl. 971 345103.
- C.S. Santa Eulària. Tl. 971 332453.

### **FORMENTERA**

• C.S. Formentera. Tl. 971 321219.



If you have nationality of a country which is not a member of the Europe-25, you need to obtain a permit that allows you to work in Spain, through the Foreign Local Office of the Spanish Governement. It is also important that you register with the Social Security, this way you will enjoy the access to the public health network and get economic help or benefits if you face certain situations: sickness, birth of your child, unemployment, etc. If you are a wage-earner, the application to the Social Security will be made by the company hiring you; in case you are self-employed, you will have to deal with it.

To get more detailed information about the correct procedure and know all the resources to find a job, as well as the existing occupational training courses (Formación Ocupacional), you can go to the guidance services of the Occupation Service of the Balearic Islands (Servei d'Ocupació de les Illes Balears- SOIB) public network. In the following list you can see the work guidance points of its network, as well as its job centres. If you have the chance, visit their web page http://soib.caib.es: is a good source of information.

Another resource to be pointed out is the workers' trade unions: most of them offer legal advice and guidance in work and training.

### **MALLORCA**

### SOIB. Job Centre. Alcúdia.

 Teodor Caner, 31. Tl. 971 549398 / 549379 / 549388.

### SOIB. Job Centre. Calvià.

 Ctra. Sa Posrrasa, 6. Magalluf. Tl. 971 132182 / 132168 / 132191 / 132081.

### SOIB. Job Centre. Felanitx.

• Sant Agustí, 13. Tl. 971 827017 / 580958.

### SOIB. Job Centre. Inca.

• Av. des Raiguer, 99. Tl. 971 881103.

### SOIB. Job Centre. Manacor.

• Jaume II, 26. Tl. 971 553397 / 554901.

### SOIB. Job Centres. Palma.

- Miguel Marquès, 13.Tl. 971 770975 / 465863 / 467884.
- Mateu Enric Lladó, 21.Tl. 971 728625 / 724525 / 728377.
- Tomàs Forteza, 40. Tl. 971 469151 / 464200.

### Del Nord Union. (Mancomunitat del Nord). Artà.

• Pl. del Pes. 1. Tl. 971 835624.

### Des Raiguer Union. (Mancomunitat des Raiguer). Binissalem.

• Escola Graduada, 13. Tl. 971 886023.

### Des Sud Union. (Mancomunitat des Sud). Campos.

• Pl. Major, 1.Tl. 971 652143.

### Des Sud Union. (Mancomunitat des Sud). Felanitx.

• Town Hall, Zavella, 7, Tl. 971 584210.

### Pla de Mallorca Union. (Mancomunitat Pla de Mallorca). Petra.

• Hospital, 28. Tl. 902 830441.

### Del Nord Union. (Mancomunitat del Nord). Ca'n Picafort.

• Municipal Office. Gabriel Roca, 6. Tl. 971 850310.

### Del Nord Union. (Mancomunitat del Nord). Muro.

- Joan Macanet, 51. Tl. 971 860490.
- Av. S'Albufera, s/n. Platja de Muro. Tl. 971 892420.

### Des Sud Union. (Mancomunitat des Sud). ses Salines.

• Pl. Major, 1. Tl. 971 649117.

### Des Sud Union. (Mancomunitat des Sud). Santanyí.

• Pl. Major, 11. Tl. 971 653002.

### IFOC. Calvià.

• Na Boira, 2. Palmanova, Tl. 971 134613.

### Inca Town Council.

- General Rodríguez Casademunt, 3. Tl. 971 507754.
- Son Odre, 1. Tl. 971 880150.

### Sant Llorenc des Cardassar Council.

• Centre for Adult Education. Clavell, s/n. Tl. 971 569083.

### Llucmajor Town Council.

• San Francesc, 29. Tl. 971 662512.

### **Manacor Town Council.**

• Nou, 39. Tl. 971 844665.

### Santa Margalida Town Council.

• Passeig des Poupas, 23. Tl. 971 523030.

### Marratxí Town Council.

 Social Services. Cabana, 57. Pont d'Inca. Tl. 971 794643.

# Palma Town Council. Municipal Service for Guidance (Servei Municipal d'Orientació -SMO).

• CEA Son Malferit. Gregorio Marañón, s/n. Tl. 971 242642.

# IMFOF. Municipal Institute for Training, Occupation, and Promotion (Institut Municipal de Formació, Ocupació i Foment). Palma.

Morei, 7.Tl. 900 139138.

- Ferreria, 9. Tl. 900 139138.
- Forn de l'Olivera, 18. Tl. 900 139138.
- Pl. Llorenç Bisbal, 5. Tl. 900 139138.

### sa Pobla Town Council.

Social Services. Curt, 4. Tl. 971 542118.

### Sóller Town Council.

• Social and Youth Services. Born, 1. Tl. 971 638442. PIME. Inca.

• Av. Bisbe Llompart, 70,1st floor. Tl. 971 502791.

### PIMEM. Small and Medium-sized Companies Federation (Federació de la Petita i Mitjana Empresa). Manacor

• Av. Mossèn Alcover, 39. Tl. 971 844148 / 844149.

# CAEB. Balearic Business Associations Confederation (Confederació d'Associacions Empresarials de Balears). Manacor.

• Pl. Rector Rubí, 11. Tl. 971 843390.

# CGT. Trade Union (Confederación General de Trabajadores). Specific service for immigrants. Palma.

Àngel Guimerà, 48D. Tl. 971 791447.

# CCOO. Trade Union (Sindicato Comisiones Obreras).

• Francesc de Borja Moll, 3. Tl. 971 726060.

# IFES-UGT. Trade Union. Specific service for immigrants. Palma.

• Son Ferragut, 1. Tl. 971 502637 / 764758.

# FETB. Foundation for the training of Businessmen and Touristic Workers of the Balearics (Fundación para la Formación de Empresarios y Trabajadores Turísticos de Baleares). Calvià.

• Lope de Vega, 8. Magalluf. Tl. 971 130301.

### Ateneu Alcari, Atenea Programme, Palma,

• Ramon Berenguer III, 1. Tl. 971 700498.

# Son Mas Youth and Occupation Centre (Centre de Joventut i Ocupació Son Mas). Andratx.

• Av. Curia, 1. Tl. 971 628018.

### Patronat Obrer de Sant Josep Foundation. Palma.

Montevideo, 6. Tl. 971463558 / 466201.

### **Deixalles Foundation.**

- Rafel Blanes, 10. Artà. Tl. (no indica).
- Mestre Vicens Nadal, 1. Cala Rajada. Tl. 971 829590.
- Ca'n Pericus. Ciutat, 39. Capdepera. Tl. 971 564953.
- Mateu Obrador, 23. Felanitx.Tl. 971 582710.
- Ca S'Escaleta. Major, 7. Sant Llorenç des Cardassar. Tl. 971 838202.
- Son Gibert, 8A. Palma. Tl. 971 479440 / 478773.
- Rector Caldentey, 2-2º. Manacor. Tl. 615 934413.
- Des Rafalet, s/n. Son Servera. Tl. 971 586736.
- Ctra. Desviament, 48. Sóller. Tl. 971 634837 / 632555.

### JOVENT Cooperative Society of Occupational Training (Societat Cooperativa de Formació Ocupacional JOVENT). Palma.

• Son Gibert, 8. Tl. 971 471806.

### **MENORCA**

# Insular Local Government in Menorca. (Consell Insular de Menorca)

- General Services. Pl. de la Biosfera, 5. Maó. Tl. 902 356050.
- Santa Rita, 22. Alaior. Tl. 971 379148.

### SOIB. Job Centre. Ciutadella.

Antoni Maria Claret, 70.Tl, 971 385914.

### SOIB. Job Centre. Maó.

Pl. Miranda, s/n.Tl. 971 362930.

### Ciutadella Town Council.

Maó Road, 102. Tl. 971 480604.

### Maó Town Council.

• Cos de Gràcia, 26. Tl. 971 356517.

### PIME. Ciutadella.

Comerciants, 9. Tl. 971 381550.

### PIME, Maó,

Curniola, 17. Tl. 971 381550.

### CCOO. Maó.

• Pl. August Miranda, s/n. Tl. 971 351666.

### IFES-UGT. Maó.

• Aiss Building. Pl. Miranda, 1. Maó. Tl. 971 356595.

### **EIVISSA**

# Insular Local Government in Eivissa. (Consell Insular d'Eivissa)

• Balears, 13, 3rd floor. Tl. 971 304208.

### SOIB. Job Centre. Eivissa.

 Av. Isidor Macabich, 57. Tl. 971 300012 /391012 / 301590.

### SOIB. Job Centre. Sant Antoni de Portmany.

 Bisbe Torres, 7. Tl. 971 348066 / 348088 / 348057.

### **Eivissa Town Council.**

• Av. d'Espanya, 93-95. Tl. 971 394840.

### Santa Eulària des Riu Town Council.

 Port Esportiu Building. Sant Llorenç, 29. Tl. 971 336260.

### CAEB, Eivissa,

• Abad y la Sierra, 38.Tl. 971 398139.

### PIME. Eivissa.

Av. Espanya, 18-20, 1st floor. Tl. 971 303366.

### CCOO, Fivissa.

 Bartomeu Vicens Ramon, 33, 2nd floor. Tl. 971 315361.

### **FORMENTERA**

### SOIB. Job Centre. Sant Francesc Xavier.

• San Juan, 46. Tl. 971 321141.



The Balearic Institute of Housing (Instituto Balear de la Vivienda - IBAVI) has, among other objectives, the promotion of housing under public protection, like council flats. This type of accomodation is awarded on a previous application, both for

Autonomous Region Council of Works, Housing, and Transport. Balearic Islands Government (Conselleria d'Obres Públiques, Habitatge i Transport).

• Jeroni Pou, 2A. Tl. 971 784066

The Balearic Institute of Housing (Instituto Balear de la Vivienda - IBAVI)

Manuel Azaña, 9. Palma. Tl. 971 177300

renting or buying. To make your way easy, the Balearic Islands Government has started up a line of benefits with the Young Housing Autonomous Scheme (Plan Autonómico de Vivienda Joven) for people under 35, so they can rent or buy a place.

You can also ask for information in "Inhabited Palma" (Palma Habitada). This is a programme that mediates in the renting of accomodation, negotiating with the owners to get lower costs than the usual. To be able to access this service you must hand in a Council register certificate with a period of at least one year, work permit and a work contract, and a documentary evidence that proves that your incomes are over 35% of the rental of the flat you are applying for.

You can also, through the many private state agencies and newspapers, get a general idea of the features of your residence area and decide if you want accomodation just for you and your family, if you prefer to share a flat or rent a room. Remember that your Town Council can help you in case you need emergency temporary accommodation.

Service to facilitate the access to immigrants. (Servicio para favorecer el acceso de los inmigrantes)

- Av. Del Raiguer, 95. Inca. Tl. 971 507483
- Pl. del Convent, 9<sup>a</sup>. Manacor. Tl. 971 823150 / 823151

### Palma Habitada.

 Ferrería, 15. Palma. Tl. 971 214197 / 902 077500





In most municipalities you will find a noticeable public offer of cultural, sport, and recreational activities. Do not doubt in inscribing in some of them; you will enjoy your leisure time, you will get to know better the local social usages and you will make new friends. In general, the only documentation required to participate in these activities is your ID and may be some passport-sized photographs.

In the public libraries network you can apply for free book loans, and have a look at magazines and newspapers inside the building. Some of them also have music and video loans. For instance, the Library in the Women's Balearic Institute (Institut Balear de la Dona) is of public use and is specialized in women studies (Aragón, 26, 1st floor, Palma. Tls. 971 775116 and 971 775250, Monday to Friday from 09:00h. to 15:00h., and Tuesdays and Thursdays from 16:00h. to 18:00h.). Its bibliographic batch consists of books, videos, DVDs and periodical publications that you can look up on the Institute web (http://ibdona.caib.es).

The culture centres, youth centres and social and culture centres of the districts and municipalities also organize activities for training and entertainment in many different topics, both recreational and cultural. Specifically, the Casal de les Dones of the Women's Balearic Institute has several halls where they organize periodical seminars, courses, and gatherings for women, completely free.

If you are under 30, you can also go to a centre of the network called INFOJOVE: you will find there plenty of information about all sort of issues: studies, art, health, tourism, European programmes, employment bureaus, housing bureaus, legal advice, work guidance for young entrepreneurs... You can get information of the phone number and the location of your nearest INFOJOVE centre calling 971 176600, Monday to Friday from 08:00h. to 15:00h. or on their web page http://infojove.caib.es

Finally, you will have the opportunity to practise your favourite sports in the sports facilities of your municipality, at different hours and with monthly fees quite lower than private centres. You will be told at the Culture and Sports Area of your Town Council how to locate the resources you are interested in.



Specially at the beginning of your arrival, when everything seems strange, it can be a good idea if you join an association: there you will find people from your own country who have gone through an experience similar to yours, people you will be able to share doubts with. They can

help you to understand the cultural, legal, work particularities of our country and community, and they will support you in the defense of your new rights and duties as a citizen.

In addition, these associations usually organize activities to support training and the seek of employment, and they organize parties and cultural days out that will encourage you and will stimulate you to feel an active part in our society.

As the number of associations is very big, the best thing to do is to get information from the Service of Legal Corporations of the Presidency and Sports Autonomous Region Council of the Balearic Islands Government (Servicio de Entidades Jurídicas de la Conselleria de Presidéncia i Esports del Govern de les Illes Balears), Tl. 971 177400 (entitatsjuridiques@caib.es), where you will be indicated what associations are inscribed in their registration. The Municipal **Immigration** Observatory (Observatiori Municipal de la Immigarció - IMFOF, Av. Gabriel A. Vilallonga, 18, 1st floor, Palma. Tl. 971 214680) is also has updapted information at your disposal.



The following consulates of countries nonmembers of the Europe-25 are present in our community:

### Honorary Consulate of Belice.

- Aptdo. Correos 25. 07080 Palma. Tl. 971 175140. Honorary Consulate of Colombia.
- Av. Argentina, 57, 3rd floor. Palma. Tl. 971 735743. **Honorary Consulate of Ecuador.**
- Av. América, 21. Cala Ratjada. Capdepera. Tl. 971 565726.

### Consular Agency of the United Estates.

Porto Pí, 8, 9th floor, letter D. Palma.
 Tl. 971 403707.

### Honorary Consulate of Philipines.

Josep Anselm Clavé, 2, 2nd floor, door 3. Palma.
 Tl. 971 719953.

### Honorary Consulate of Honduras.

• Bonaire, 12, 2nd floor. Palma. Tl. 971 726783.

### Honorary Consulate of Iceland.

Son Toells, 42, 1st floor, door 5. Sant Agustí.
 Tl. 971 403307.

### Honorary Consulate of Norway.

• Unió, 2, 1st floor. Palma. Tl. 971 710809.

### Honorary Consulate of the Dominican Republic.

 Globalia Business Centre. Llucmajor Road, km. 21,5. Llucmajor. Tl. 971 178250.

### Honorary Consulate of the Republic of Nicaragua.

• Sant Honorat, 6. Urb. Sa Torre. Llucmajor. Tl. 971 741936.

### **Honorary Consulate of Mexico.**

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 Tl. 615 573813.

### Honorary Consulate of Monaco.

Urb. Son Garrit, Llebeig Building, 4th floor, door 1.
 Son Rapinya. Palma. Tl. 971 793449.

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• Gater, 3. Palma. Tl. 971 725490.

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• Estornell, 1. Arabella Park. Palma. Tl. 971 606751.

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 Tl. 971 402458.

### Honorary Consulate of Uruguay.

• Tous i Maroto, 5B, 1st floor. Palma. Tl. 971 495946.





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